

Make-A-Wish[®] Eastern North Carolina 2017 Wish Granter Agreement

As a wish granting volunteer for Make-A-Wish Eastern North Carolina, we require that you review and agree to the terms outlined below. This agreement must be updated annually as a re-affirmation of your continued commitment. Failure to update this form annually, or failure to adhere to the terms, may result in being removed as a volunteer.

As a Wish Granting Volunteer, I agree to:

- Maintain confidentiality and protect the sensitive health information of the child.
- Act in the best interest of the organization. Be a positive representative of Make-A-Wish.
- Conduct myself in a professional, respectful, and appropriate manner.
- Honor my commitment to the child and family.
- Reply to emails and phone calls in a timely manner.
- Over-communicate with the family, office, and my other wish granting partner.
- Work as a team with my other wish granting partner. Be inclusive and collaborative.
- Grant at least 2 wishes per year, or if not possible, volunteer to serve in or support at least one event per year.
- Follow chapter policies and procedures.
- Refrain from expressing any commitments to the family about the wish on behalf of Make-A-Wish, unless specifically instructed to do so by a staff member.
- Refrain from contacting vendors or donors outside of the Make-A-Wish Eastern North Carolina chapter's territory.
- Contact the appropriate chapter staff prior to engaging with the media and initiating any publicity for the wish.
- Be appropriate and use good judgment when posting on social media. The wish child's last name and illness shall not be used when posting on social media. Always get wish parents' permission prior to posting photos of the wish child and family.
- Update my contact info as it changes (this includes name, address, phone numbers, and email addresses).

Failure to adhere to the above terms may result in being removed as a wish granting volunteer.

Volunteer Name (printed)

Signature

Date